

Name: _____ ID#: _____ Advisor: _____ Date: _____



(Associate in Applied Science)

Desktop Support Technician

ICCB Code: AAS 0111

Required Courses						
First Semester	Lec	Lab	Cr	RCC	Sem/Yr	Transfer
CIS 110 Business Applications for Microcomputers	2	2	3			
Engl 110 Communicating in the Workplace (or Engl 101)	3	0	3			
CS 105 Foundations of Information Technology	2	2	3			
IT 115 Windows Fundamentals	2	2	3			
IT 173 A+ Computer Technologies (formerly IT 171 & 172)	2	4	4			
Subtotals	11	10	16			
Second Semester	Lec	Lab	Cr			
IT 116 Windows Client Operating Systems	2	2	3			
IT 120 Spreadsheet Applications	2	2	3			
IT 130 Word Processor Applications	2	2	3			
IT 151 Internet Techniques (formerly CIS 287)	2	2	3			
Math 104 Technical Math	4	0	4			
Subtotals	12	8	16			
Third Semester	Lec	Lab	Cr			
IT 205 Help Desk Techniques	2	2	3			
IT 210 Presentation Graphic Applications	2	2	3			
IT 220 Data Management Applications (formerly CIS 221)	2	2	3			
IT 230 Project Management	2	2	3			
General Education Elective	3	0	3			
Subtotals	11	8	15			
Fourth Semester	Lec	Lab	Cr			
IT 141 Networking Fundamentals	2	4	4			
IT 285 Systems Analysis & Design	2	4	4			
IT 290 Work Experience Practicum & Seminar (or IT 295)	1	10	3			
P Rel 100 Human Relations	3	0	3			
Spch 120 Business & Professional Speaking (or Spch 101)	3	0	3			
Subtotals	11	18	17			
Program Total			64			

Other Graduation Requirements:
2.00 (C) Grade Point Average for all courses at RCC

Comments: _____
